

Terms & Conditions of Hire

Coast and Canvas

Last updated: June 2026

These Terms and Conditions (“Terms”) apply to all bookings made with Coast and Canvas. By confirming a booking, you agree to these Terms.

1. Booking and Confirmation

- 1.1 All bookings are subject to availability.
 - 1.2 A booking is only confirmed once a deposit has been received and written confirmation has been issued.
 - 1.3 We reserve the right to refuse any booking at our discretion.
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2. Deposits and Payments

- 2.1 A non-refundable deposit is required to secure your booking.
 - 2.2 The remaining balance must be paid in full no later than **14 days before the event date**, unless otherwise agreed in writing.
 - 2.3 Failure to make payment on time may result in cancellation of the booking.
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3. Cancellations

- 3.1 If you cancel your booking, the following charges may apply:
 - More than 30 days before the event: deposit retained
 - 14–30 days before the event: 50% of total hire fee payable
 - Less than 14 days before the event: 100% of total hire fee payable
 - 3.2 Cancellations must be made in writing.
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4. Site Requirements

- 4.1 The customer must ensure the site is suitable for installation.
- 4.2 The ground must be level, clear, and accessible.
- 4.3 Any underground services (pipes, cables, etc.) must be disclosed before

installation.

4.4 We reserve the right to refuse installation if the site is unsafe or unsuitable.

5. Installation and Collection

5.1 We will agree installation and collection times in advance.

5.2 Delays caused by weather, access issues, or circumstances beyond our control are not our responsibility.

5.3 The customer must ensure access to the site at agreed times.

6. Use of Marquees

6.1 The customer is responsible for the marquee during the hire period.

6.2 No alterations, decorations, or attachments may be made without prior consent.

6.3 No naked flames, fireworks, or hazardous materials are permitted inside or near the marquee unless agreed in writing.

6.4 Smoking is not permitted inside any marquee.

7. Weather and Safety

7.1 Marquees are designed for typical UK weather conditions.

7.2 In extreme weather conditions, we reserve the right to delay installation, adjust structures, or cancel for safety reasons.

7.3 We are not liable for weather-related disruption beyond our reasonable control.

8. Liability

8.1 We are not liable for any indirect loss, damage, or injury arising from use of the marquee.

8.2 Our liability is limited to the value of the hire contract.

8.3 The customer is responsible for any damage caused during the hire period.

9. Insurance

9.1 We maintain appropriate public liability insurance.

9.2 Customers are advised to obtain their own event insurance where appropriate.

10. Force Majeure

We are not liable for failure to perform due to events beyond our control, including but not limited to extreme weather, accidents, strikes, or government restrictions.

11. Amendments

We reserve the right to update these Terms at any time. The version in effect at the time of booking will apply.

12. Website Images and Illustrative Content

13.1 Images displayed on our website, social media, and promotional materials are for illustrative purposes only.

13.2 While we aim to represent our marquees and styling accurately, the appearance, layout, and accessories shown may vary depending on availability, location, weather conditions, and specific event requirements.

13.3 The actual marquee or setup provided at your event may differ from images shown, as each installation is tailored individually.

13.4 Variations in design, colour, size, and finishing details may occur and do not constitute a fault or misrepresentation of our service.

13. Contact Us

For any questions regarding these Terms, please contact:

Coast and Canvas

Email: info@coastandcanvas.co.uk